

HOW TO OPEN AN ACCOUNT ONLINE USING THE PORTAL

Dear customer,

Welcome to our self service account opening portal. Kindly follow the steps below;

- 1) Please access the link using a secure connection.
- 2) Type the link below on the URL field:
<https://onlineportal.equitybank.co.ug>.
- 3) Follow the prompts to register your profile.
- 4) Please note that a login code will be sent to the registered email address. Open your email inbox to retrieve the email from Equity bank Limited and use the code to activate the profile (Allow for up to 10 minutes to receive the password).
- 5) Once activated, please proceed with the account opening process.

For ease of the account opening process, please have the following documents saved on your computer in either of the following formats; Bmp, jpg or png.

- A passport size photo.
- A scanned copy of a Kenyan Identification/Passport (first Page, second Page, last page and the renewal page if the PP has expired).
- A scanned utility bill or drivers license (for address verification)
- A signature card (to be downloaded from the portal, signed and scanned)

The attachments above should have the following dimensions;

- a) A width of at least 400mm
- b) A height of at least 300mm.
- c) Maximum size should be 2mb.

Please note that you will be guided on the steps to follow and what to attach at what point in the account opening process.