



Eazzy 24/7 SMS Banking



“Benki yangu mkononi”

Equity SMS BANKING

(Please complete the form in capital letters)

Surname _____ First name: _____ Other Name: _____

P.O.Box _____ Postal Code: _____ Town: _____

Email: _____ Mobile No: _____ Mobile No: _____

ATM Card Number _____ Expiry Date ____/____

Account Number	Alias Name	Account Number	Alias Name
1. _____	_____	2. . _____	_____

Account Number	Alias Name	Account Number	Alias Name
3. _____	_____	4. . _____	_____

Alias Name: this is a four alpha character code to represent your account number; (it must be 4 letters only)

The following Services are available currently. Please tick the services you would require:

- ___ Salary Credit advice
- ___ Account balance enquiries
- ___ ATM withdrawal advice
- ___ Safaricom Airtime Purchase
- ___ Forex Rates Enquiry
- ___ Large Credit Advice amount of _____
- ___ Large Debit Advice of amount of _____
- ___ ATM withdrawal advice

Applicants ID Number _____ Signature _____

For bank Use Only: Input By _____

Name: _____ Signature _____ date: _____

For bank Use Only: Approved By _____

Name: _____ Signature _____ date: _____

Declaration By applicant:

I hereby wish to apply for Mobile Banking services from Equity Bank. I confirm that the information given is true and authorize you to make any enquiries you may deem necessary in connection with this application and agree that I have read and understood and accepted to be bound by the Equity sms banking terms and conditions of use as stipulated below.

Terms and Conditions

SMS Banking Terms & Conditions

1. The use of EAZZY 247 service made available by Equity Bank to its customers shall at all times be governed by the following Terms & Conditions.
2. In these Terms & Conditions the reference to “we” shall mean Equity Bank and the reference to “you” shall mean you the customer
3. We will from time to time determine or specify at our discretion the scope and features of the EAZZY 247 service and are entitled to modify, expand or reduce the same at any time upon notice to you
4. The EAZZY 247 service may, without prior notice to you, be suspended or terminated by us for any reason whatsoever, including, without limitation, invalid data, closure of related account(s), breakdown, maintenance, modification, expansion and/or enhancement work caused or initiated by the telecommunications company (s) concerned in relation to their network or by any service provider in respect of the EAZZY 247 service. We will not assume any liability or responsibility for any such suspension or termination. The EAZZY 247 service may be terminated at any time by notice from you to us in the form of an application form (available at any of our branches). Any such termination shall be effective within [2] days of receipt of the termination notice by us.
5. You acknowledge that any information received by you under the EAZZY 247 service is for information only, and shall not be taken as conclusive evidence of the matter to which it relates
6. You shall promptly notify us of any changes to information provided to us related to or for the purposes of the EAZZY 247 service including the details of your designated mobile phone number and the telecommunications company providing or servicing it. In addition, you shall promptly inform us of any loss or theft of your mobile phone by calling or SMS Help Desk at Card Centre 0723-786736 or 0735-999019 or 2711440/2720447/9. We shall not be liable for any loss or claim resulting from the relaying of any information pursuant to the EAZZY 247 service to the designated mobile phone number prior to receipt of any notification of loss or theft. Following receipt of notification of loss or theft, you shall have no further liability provided that you have acted in good faith and all reasonable care and diligence in safeguarding the designated mobile phone number and in promptly reporting its loss or theft to us.
7. We shall not assume any liability or responsibility for any failure or delay in transmitting information to you or any error in such information, unless this results from negligence or willful default on our part. In particular, we shall not assume any liability or responsibility for the consequences arising from any cause beyond our reasonable control including, without limitation, failure of your telecommunications equipment to receive information for whatever reason, any telecommunications breakdown, mechanical failure, path failure, malfunction, breakdown, interruption or accuracy of equipment or installation. None of the telecommunications companies designated by us are our agents or our representatives and there is no co-operation, partnership, joint venture or other relationship between us and any of them
8. You undertake to indemnify and hold us harmless against all actions, claims, demands, liabilities, losses, damages, costs and expenses of whatever nature that may result or which we may sustain, suffer or incur as a result of our agreeing to provide the EAZZY 247 service to you
9. We shall not be liable for any losses or damage caused (a) by the disclosure of confidential information; (b) by the disclosure of information to the designated mobile phone where such designated mobile phone is in another person’s possession with your consent; or (c) to your data, designated mobile phone, telecommunications equipment or other equipment, in each case caused by your use of the EAZZY 247 service, unless such loss or damage is directly and solely caused by our willful default or negligence.
10. Any notice from us to you may be made in such manner and by such means of communication as we shall deem fit, including, without limitation, use of direct mailing material, advertisement, branch display, electronic communications such as e-mail or via the EAZZY 247 service. Any notice from you to us shall be in writing at the following address or via your Internet Banking Account unless otherwise indicated in these Terms & Conditions: SMS Services Center, Equity Bank , P.O. Box 75104-00200 Nairobi Kenya
11. We reserve the right at all times to vary or amend the forgoing Terms & Conditions or to introduce new Terms & Conditions. Any such variations or amendments shall become effective and binding on you upon notification by us to you. If you are unwilling to accept such variations or amendments you may terminate the EAZZY 247 service by providing written notice thereof
12. These Terms & Conditions shall be governed by and construed in accordance with the laws of the Republic of Kenya.